

ADDITIONAL INFORMATION FROM CUSTOMERS AND USERS -. LAYER II:

SELAE declares to scrupulously respect the fundamental right of individuals regarding the processing of their personal data, and strict compliance with the provisions of data protection regulations:

- REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data –GDPR–.
- Organic Law 3/2018, of 5 December, on the Protection of Personal Data and guarantee of digital rights –LOPDGDD.
- As well as the applicable implementing regulations.

Complete information is provided below regarding the processing of personal data of customers and users, with the exception of:

- Customers registered in SELAE’s digital gaming platform: In this case, the privacy policy for participants applies, available through the following link:
www.loteriasyapuestas.es/f/loterias/centro_de_ayuda/Politica_Privacidad_Participantes.pdf.
- Web users: In this case, the data protection stipulations and cookies policy apply, available through the following link:
www.loteriasyapuestas.es/es/centro-de-ayuda/informacion-pie/estipulaciones-proteccion-datos.
www.loteriasyapuestas.es/es/centro-de-ayuda/informacion-pie/politica-de-cookies.

Controller and delegate for personal data protection:**Controller:**

- Registered name: SOCIEDAD ESTATAL LOTERÍAS Y APUESTAS DEL ESTADO, S.M.E., S.A. (SELAE).
- Tax identification number: A86171964.
- Address: C/ Poeta Joan Maragall, 53 - 28020 Madrid.
- Telephone: 900 11 23 13 / 91 596 23 00 (Customer service).

Contact with the personal data protection delegate (DPD):

- Post code: C/ Poeta Joan Maragall, 53, 28020 Madrid (attention “Data protection”)
- E-mail address: www.loteriasyapuestas.es/es/contacto-proteccion-datos

Purpose of processing:**Purpose:**

The personal data of customers and users are processed in order to provide SELAE’s services and process the relationship with the general public.

They are also processed for activities associated with legal compliance, including aspects of the Gambling Act, prevention of money laundering, fraud prevention and any other applicable regulatory aspects, including the management of personal data rights.

This includes meeting business compliance obligations within the legal framework and the business management activities of SELAE necessary for the proper provision of the service and its improvement, and the exercise of SELAE’s interests; these include the governance, direction, management, monitoring, supervision and auditing of the service, involving aggregate statistical analysis, process improvement, information protection and compliance with regulations, including personal data protection; always respecting due confidentiality, privacy and the principles of data minimisation, and being pseudonymised or anonymised where feasible, as soon as it is feasible.

Essential applicants and claimants:

Sociedad Estatal Loterías y Apuestas del Estado, S.M.E., S.A.

C/ Poeta Joan Maragall, 53. 28020 Madrid. Teléfono 900 11 33 81

Inscrita en el Registro Mercantil de Madrid, al T. 28078, F. 202, S. 8ª, H. M-505970, CIF A-86171964

Personal data (of applicants and claimants) are processed in order to process the request made by applicants, as well as complaints submitted to points of sale, commercial delegations or SELAE itself related to the game or the services provided.

Jackpot winners:

Personal data (of jackpot winners or their representatives) are processed for payment to natural persons who have won a jackpot, subject to special taxation or other identification obligation according to the applicable regulations, as well as to the beneficial owners in the case of legal persons.

Members of a club:

The personal data of the members of a club are known at the time of claiming jackpots, which is when they are identified by SELAE and the corresponding payment of prizes is managed.

Period of processing and conservation of their data:**Applicants and in-person claimants:**

6 years after the request or claim has been dealt with.

Jackpot winners:

10 years after payment of the prize (as required by Law 10/2010 of 28 April, on the prevention of money laundering and terrorist financing).

Members of a club:

10 years after payment of the prize (as required by Law 10/2010 of 28 April, on the prevention of money laundering and terrorist financing).

Conservation of data:

In any case, the provisions of the archives and documentation regulations shall apply.

Legitimation:

The legal bases for processing are as follows:

Applicants and in-person claimants:

Depending on the specific case, the legal basis will be:

- Legal obligation, when the processing of the request or claim is legally regulated.
- Contractual necessity, when the processing of the request or claim is linked to the existence of a contractual relationship between the data subject and SELAE and such processing is necessary for the maintenance of such relationship.
- Consent, in cases not foreseen above.

Jackpot winners:

The processing of the data of the jackpot winners is based on the contractual and legal obligations of SELAE, such as: gambling regulations; tax; anti-fraud law; law for the prevention of money laundering and the financing of terrorism; current regulations for the protection of personal data, documentary heritage, etc. Legal obligations imply, among other purposes, the identification of the jackpot winners, the prohibition of gambling for being in RGIAJ (General Gambling Access Interdiction Register, by its initials in Spanish), the detection and actions related to the risk behaviour of gambling according to RD 958/2020 (articles 34 and 35), etc.

Members of a club:

The processing of the members of a club's data is based on SELAE's contractual and legal obligations, such as: gambling regulations; tax; anti-fraud law; law for the prevention of money laundering and the financing of terrorism; current regulations for the protection of personal data, documentary heritage,

etc. Legal obligations imply, among other purposes, the identification of the jackpot winners, the prohibition of gambling for being in RGIAJ, the detection and actions related to the risk behaviour of gambling according to RD 958/2020 (articles 34 and 35), etc.

Recipients:

Applicants and in-person claimants:

They may be communicated to the FNMT (National Mint and Stamp Factory, by its initials in Spanish) or to financial institutions in order to resolve the incident/claim. No other communications will be made to third parties, except for reasons of legal obligation.

Jackpot winners:

Tax authorities, other public administration bodies, Directorate General for Gambling Regulation, law enforcement agencies, public administration with competence in the matter, lawyers, solicitors, courts and tribunals.

Members of a club:

Tax authorities, other public administration bodies, Directorate General for Gambling Regulation, law enforcement agencies, banks, savings banks and rural banks, public administration with competence in the matter, lawyers, solicitors, courts and tribunals.

International transfers:

There are no plans to transfer your personal data to third countries or international organisations.

Rights:

You have the right to request SELAE to exercise your rights in relation to your personal data.

SELAE, as data controller, guarantees data subjects the exercise of the legally established data protection rights, in the terms described in the applicable regulations, which are the following rights:

- To access their personal data. Users may access their personal data at any time and request information regarding the processing of their personal data by SELAE.
- To rectify their personal data. Users shall have the right to request the rectification of their personal data when it is inaccurate or incomplete.
- Of deletion. Users may request that their personal data be deleted and no longer processed if they are no longer necessary for the purposes for which they were collected.
- Of limitation of processing. Users shall have the right to request the limitation of the processing of their personal data when legally established.
- To object to the processing. Users may object to the processing of their personal data for the purposes of sending commercial communications or when legally established.
- To data portability. Users shall have the right to receive their personal data in a structured, commonly used and machine-readable format, and to transmit it to another data controller.
- To opt-out of automatic decisions and to request the right to human intervention, to express their point of view or to challenge the decision, provided that it has not been made in compliance with a legal obligation.
- To withdraw consent, where this is the legal basis for the processing. Users may withdraw the consent given at any time, where this is the legal basis for the processing. The withdrawal of the consent shall not affect the lawfulness of the processing based on the consent prior to its withdrawal.

You may exercise your rights:

- a) Either by post: sending your request to SELAE, Registry, attention "Data protection", C/Poeta Joan Maragall 53, 28020 Madrid, with the reference "Exercise of rights", clearly and expressly

indicating your relationship with Loterías y Apuestas del Estado, your request, as well as your name, surname(s) and postal address for reply.

- b) Or by means of an application sent through the form at www.loteriasyapuestas.es/es/contacto-proteccion-datos. You must provide a contact e-mail address of a stable mailbox where you can receive communications and where SELAE can send its reply.

If you consider that your right to data protection has been violated by SELAE, we inform you that you can file a complaint with the Spanish Agency for the Protection of Personal Data (www.aepd.es).

You also have the right to contact SELAE's data protection delegate; which you can do by using the mechanisms described above.

Possible consequences of not providing your personal data:

Applicants and in-person claimants:

SELAE will not be able to correctly process the request or claim or the data subject will not be able to receive a reply to it.

Jackpot winners:

Opposition to providing personal data and its further processing entails the impossibility of paying the prize for legal and business reasons.

Members of a club:

Opposition to providing personal data and its further processing entails the impossibility of paying the prize for legal and business reasons.

Origin of the personal data:

All data, with the exception of those indicated in the following paragraph, are collected from the data subject or, where applicable, from the data subject's representative. The representative of a natural person party is obliged, prior to the provision of any personal data of the person he/she represents, to have informed him/her of the provisions of this document and to comply with any other requirements that may be applicable for the correct communication of his/her personal data, without SELAE having to take any additional action with regard to the person he/she represents in terms of information or consent.

Exceptions:

- Bank entities of the data subject. The data are collected on behalf of SELAE by the paying entity, which acts as data processor for its collection, limiting its activity, in relation to this assignment, to the collection and transmission of the data to SELAE, which are carried out through secure channels. However, this communication is without prejudice to the data protection obligations that the entities collaborating with SELAE in the payment of prizes must comply with.

Automated decisions and profiling:

Applicants and in-person claimants:

This processing of your personal data does not make use of automated decision or profiling.

Jackpot winners:

Profiling of certain data subjects occurs when circumstances pre-established by the applicable regulations are present.

No automated decisions are derived in any case.

Members of a club:

After claiming a jackpot, profiling of certain data subjects occurs when circumstances pre-established by the applicable regulations are present.

No automated decisions are derived in any case.